

New York State Association of REALTORS®, Inc.

Professional Standards Committee Meeting Report

Tuesday, February 11, 2020
Fort Orange 7 – 9 – The Desmond Hotel & Conference Center, Albany, NY 9:00 – 10:30 am

Andi Turco Levin Chair Andy Burke Vice Chair

Call to order, welcome and introductions

Patrick Reilly, RCE went over the 2020 update on the policy and procedure changes to the National Association of REALTORS Code of Ethics, and the Code of Ethics and Arbitration Manual.

The following SOP's are not enforceable in New York

Standard of Practice 3-4 Standards of Practice 16-16 Standards of Practice 12-5

No ethics or arbitration hearings have been sent to NYSAR this year

The 2019 Professional Standards Training dates for five regional sessions will be Thursday, March 22, 2020 at the Delta Hotels by Marriott in Utica; Friday, March 27, 2020 at the High Peaks Resort in Lake Placid; Monday, March 30, 2020 at the Quality Inn & Suites in Batavia; Tuesday, March 31, 2020 at the Double Tree by Hilton in Binghamton. The registration fee will remain the same and registration is open as of January 2020.

Program suggestions for the next meeting of the Committee - October 2020 at the Turning Stone Resort, Verona, NY – There was a recommendation that a mock Hearing Panel be conducted at a future meeting in order to help some who have not witnessed the process become more familiar with the procedure

Local issues: Alternate Panel Members discussed and brought to Professional Standards Steering Committee. Case Interpretation and Harassment of Panel Members brought to NAR

NAR - Mediation Training Seminar September 9, 10, and 11, 2020 – NYSAR is not sending anyone this year. Local boards may choose to send their own members. NYSAR is looking into having a local Mediation Refresher/Training in Albany, NY. Fall time frame and with Lynn Cohen as the instructor.

Adjournment

The Professional Standards Committee conducts ethics hearings or arbitration hearings as required on matters of unethical conduct or arbitration as requested by individual members or referred by local boards. It provides procedural training for conducting ethics hearings, arbitration hearings and mediation as well as information and assistance regarding the understanding of the Code of Ethics and enforcement of professional standards and arbitration matters. The Chair and Vice Chair of the Committee are appointed by the NYSAR President. Membership in the body of the committee is open to all members who request it.