



New York State Association of REALTORS®, Inc.

Professional Standards Committee Meeting Report

Tuesday, February, 2022
Desmond Hotel & Conference Center – Ft. Orange 7-9
10:30am-12:00pm

Karen Peebles
Chair

Charlotte VanderWaag
Vice Chair

Chair updated the committee on the ethics hearings for 2022. Referred cases have either been completed, scheduled or in the process of being scheduled.

Chair updated the committee on the motions that were presented to PS Steering committee in October 2022.

Chair welcomed and introduced speakers Linda Lugo and Linda Page. Linda Lugo provided an update on the NAR Professional Standards changes for 2022. All of these changes can be found on NAR's website

Anthony Gatto, Esq. provided a Legal update, he talked about virtual hearings, the importance of confidentiality through both in person and virtual hearings, He answered questions from the audience

Chair called Linda Lugo and Linda Page up to conduct a presentation on Hearing etiquettes and training. The what to do and what not to do during in person and virtual hearings. With participation from the audience they went into a "game" on what are good and bad questions a panel member can ask during a hearing and then how to reword the questions to make them good or better.

Chair reported that there are no scheduled Professional Standards Administrator or Professional Standards Committee member trainings with NYSAR in 2022.

There was no new business and the meeting was adjourned.