



New York State Association of REALTORS®, Inc.

## **Professional Standards Committee Meeting Report**

Friday, September 30, 2022  
Saratoga Ballroom  
1:00pm-2:30pm

**Karen Peebles  
Chair**

**Charlotte VanderWaag  
Vice Chair**

Call to order, welcome and introductions were made

February 8, 2022 report was approved

Chair updated the committee on the ethics hearings for 2022. Referred cases have either been completed or scheduled through 2023.

Anthony Gatto, Esq. provided a Legal update, he stated that upon approval by the Board of Directors, NYSAR will be implementing videos to promote Professional Standards, these videos will be professional and highlight the importance of utilizing the Professional Standards framework. The videos will help educate the importance of filing a complaint. He stated that NYSAR is working on a Mediation/Ombudsman and a Professional Standards in person training session in Albany in April/May 2023.

Chair, Karen Peebles introduced the members for a mock hearing. The mock hearing was conducted and the audience engaged in asking questions.

There were no recommendations set forth to the Professional Standards Steering Committee.

There was no new business and the meeting was adjourned.